



Business Operations

With PayNearMe, making payments easy and convenient doesn't just mean happier customers and more timely payments, it also means fewer headaches and less management overhead. With the PayNearMe Business Portal, your team has role-driven access at their fingertips.

Simplified Management, Boosted Productivity

From customer account management to bill collection to platform configuration, the PayNearMe Business Portal supports all your team members within a secure, streamlined, and intuitive interface. Functions are highly configurable and tailored to each team member's role, so users see only those functions that are relevant to their workflow.

BUSINESS BENEFITS

- Reduce operational overhead by managing all payment types and channels in one unified platform
- Boost productivity with focused, role-based workflows
- Process payments via the Agent Interface, either over the phone or by sending a text or email to the customer to complete payment



CUSTOMER ACCOUNT MANAGEMENT

- Manage customers, bills, and payments
- Real-time view of payments and reversals
- Batch import/export capabilities



COLLECTIONS

- Streamlined workflow for collections or call center agents
- Collect payments live over the phone or by text or email
- Real-time payment notifications



SETTLEMENTS

- Reconcile payments & settlements
- Review payments of all types and channels in one place
- Manage returns & reversals (with automated exception handling)



ADMIN

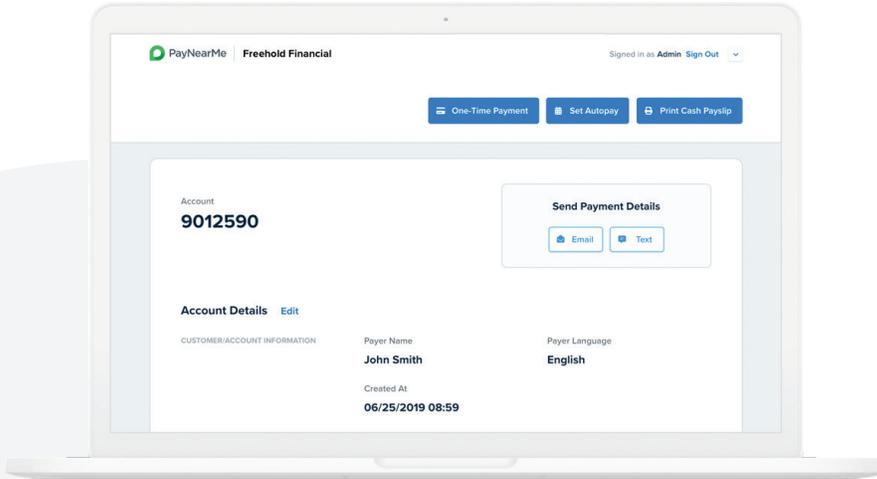
- Configure PayNearMe settings, including notifications and settlements
- Customize account management and collections interfaces
- Customize customer payment interfaces
- Configure portal roles & permissions



DEVELOPMENT

- View API documentation and developer guides
- Access payment simulators, log files, and other development tools
- Configure and manage server-to-server communication and status

PayNearMe Agent Interface



STEP ONE

Agent sends one-click text to customer



STEP TWO

Customer enters card/bank details and confirms payment, all while still on the phone



STEP THREE

Agent sees payment confirmation in real-time

Agent Interface is the payment collections function of the PayNearMe Business Portal. With the portal's role-based access, your collections or call center agents simply login for direct access to a streamlined workflow for creating, viewing, and collecting payments. Agents can look up an account and process the payment over the phone, or send the customer a text or email with the click of a button to complete on their own.

Each payment text or email that is sent contains PayNearMe's unique one-click access link, personalized to each account, which allows the customer to easily and immediately complete payment without having to register, login, or download an app. The agent can stay on the line with the customer while this is happening

and receive real-time confirmation of the payment without ever having to handle the customer's sensitive card or bank account details directly. The link can be reused for future payments as well. If the customer prefers to pay by cash, they can receive an electronic barcode and pay in person at any of PayNearMe's more than 27,000 participating retail locations.

PayNearMe makes payments easier for customers to complete and easier for businesses to manage. Our unified platform and workflow-driven Business Portal ensures your team members stay focused and productive, minimizing overhead while ensuring your business gets paid – as quickly and smoothly as possible.

About PayNearMe

PayNearMe is the industry's only platform that facilitates cash, card, and ACH payments payments. Our mobile-first technology provides the simplest way for businesses to collect all their payments through an intuitive, consistent experience for their customers.

PayNearMe processes payments for thousands of businesses and government agencies nationwide. PayNearMe has powered cash payments for consumers since 2009, and today is accepted at 27,000+ participating retail locations in the U.S. including 7-Eleven®, CVS Pharmacy®, Family Dollar®, Casey's General Stores®, and ACE Cash Express® stores.

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